

	<p><i>FLUIDO</i></p>	<p>Dromo Elettronica srl  Via Andrea Cangitano 15A  00043 Ciampino (RM)  <a href="http://www.dromoelettronica.com">www.dromoelettronica.com</a>  <a href="mailto:dromo@dromoelettronica.com">dromo@dromoelettronica.com</a>  Tel: +39 06 83087924</p>
---	----------------------	---

**General**

System FLUIDO has been developed around and expressly for the QMatic linear queue management systems to make the customer's call to counters fully automatic without having to wait for the manual action of the cash operator.

This allows more speed in serving customers and increase their in store experience !

FLUIDO levels the "dead time" between one call and the next, balancing the calls for all the open counters and equally distributing the work for all the cash operators.

Over one year and several plants working in big and small markets are the FLUIDO business card.

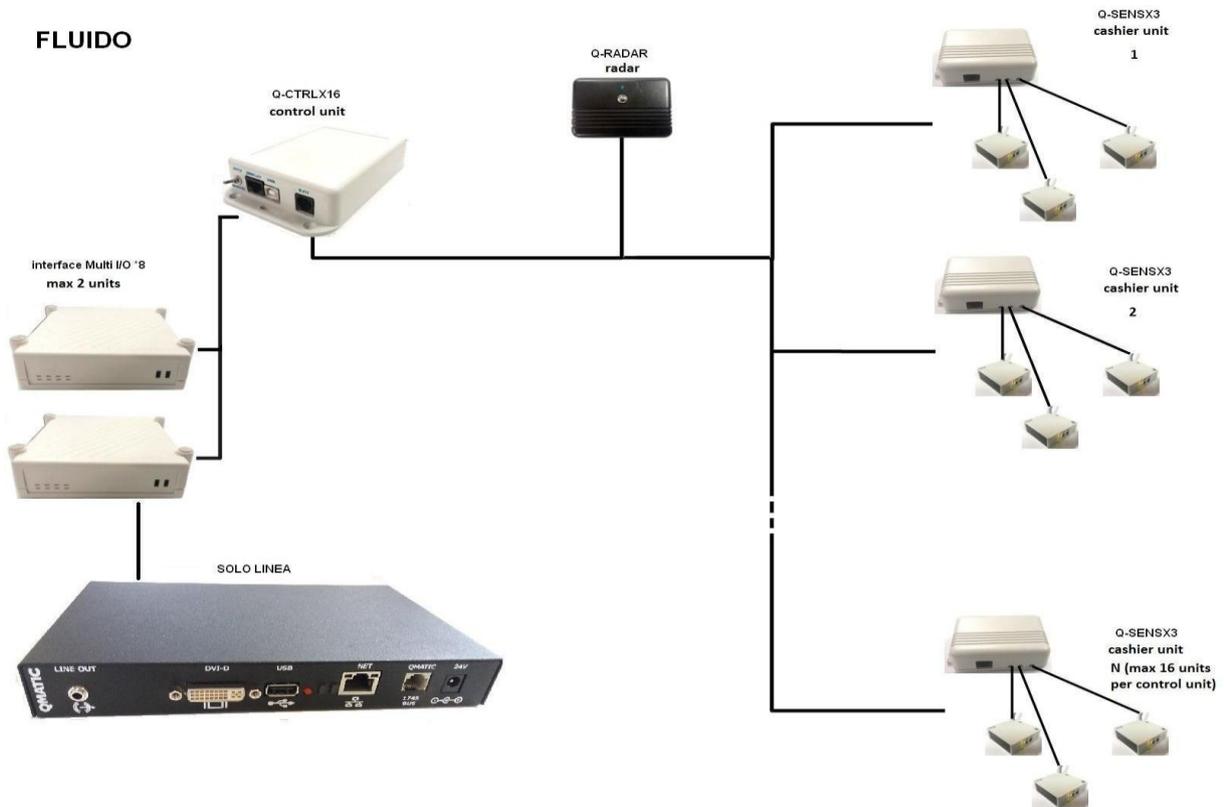
***Easy to sell Easy to install Easy to maintain***

FLUIDO directly connects to the QMatic systems simply adding one or two 8/I/O QMatic INTERFACE MULTI I/O \* 8 depending on the number of installed counters. Finally, by modifying a configuration file in the QMatic control unit (eg: SOLO LINEA) the integration with the FLUIDO is completed. To achieve the best reliability and to facilitate installation by technicians, FLUIDO works in parallel to the QMatic system with a single cable network using the same cabling system and the same, but separate, 24Vdc power supply. Flexible: a set of parameters and sensors permits to adapt it to the customer's need .It can be switched from automatic call mode to manual call mode at any time with a simple switch.

System FLUIDO is composed by the following items:

- **Q-CTRLX16** - one for each system: it's the controller unit for up to 16 counters
- **Q-RADAR** - one for each system: it detects the presence of persons waiting in the linear queue for a call from a cashier
- **Q-SENSX3** - one for each cashier: it detects the presence of customers at the counter
- **Q-CTRL-R** (optional), one for each system: for settings and instant status monitoring

# CONNECTION DIAGRAM



FLUIDO system is designed and manufactured by Dromo Elettronica Srl which is ready to give support for every request and customisation you need.